

EMPLOYER BULLETIN

FIRST DATA MULTI-FACTOR AUTHENTICATION REQUIRED ON JUNE 23

June 2022

We notified you in May that multi-factor authentication (MFA) would be required on May 26 but that was delayed by First Data.

Please take note of the following important information about First Data:

- Beginning on **Thursday, June 23**, First Data will update their cybersecurity protocols and require all employers to set up multi-factor authentication (MFA) in order to access the system. A notification about the implementation of MFA by First Data has been added to their payments log-in screen (welcome-remit one).

NOTIFICATION

Beginning June 23, 2022 we will use multi-factor authentication (MFA) to provide our customers an additional level of security. You will be prompted to enter your email and a new password to enable MFA and access the application.

- Upon signing into First Data on June 23, 2022, the MFA process will require email and password set-up. First Data will send an email with a verification code to complete the sign-in process. The verification email will be from FizBiz No Reply <noreply@fibiz.fiserv.com>.
- TRS will deactivate its connection to First Data this summer after all 2021-2022 payments to the System are complete. From then on, all employer contributions must be remitted to TRS through Gemini.

Questions

If you have any questions, please call or email TRS Accounting Department at 888-678-3675, Ext. 2759 or accounting@trsill.org.