



## TEACHERS' RETIREMENT SYSTEM OF THE STATE OF ILLINOIS

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# News

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### TRS TO CHANGE TELEPHONE NUMBERS, EMAIL ADDRESSES, WEBSITE ADDRESS

SPRINGFIELD, IL – Teachers' Retirement System is changing its telephone numbers, email addresses and website address this spring in order to improve service for members and reduce technology costs in the administration of the System.

#### New Email Addresses

In June, all TRS staff email addresses will change from @trs.illinois.gov to @trsil.org. For example:

**OLD email:** [employers@trs.illinois.gov](mailto:employers@trs.illinois.gov)

**NEW email:** [employers@trsil.org](mailto:employers@trsil.org)

#### New Telephone Numbers

Also in June, all direct-dial and toll-free TRS telephone numbers will change. While this switch is still in development, a few of the new toll-free numbers have been established. For example:

**OLD Member Services toll-free number:** (800) 877-7896

**NEW Member Services toll-free number:** (877) 927-5877, or (877) 9-ASK TRS. *NOTE: This new number is not yet active.*

**OLD Employer Services toll-free number:** (888) 877-0890

**NEW Employer Services toll-free number:** (888) 678-3675. *NOTE: This new numbers is not yet active.*

#### New Website Address

In July, the Internet address of the TRS website will change. At this time TRS also will launch a redesigned website that will feature easier navigation.

**OLD website address:** <http://trs.illinois.gov>

**NEW website address:** <http://www.trsil.org>

TRS will provide more information on these changes in the future as it becomes available, including the exact dates when the changes will occur.

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### About Teachers' Retirement System

The Teachers' Retirement System of the State of Illinois is the 37<sup>th</sup> largest pension system in the United States, and provides retirement, disability and survivor benefits to teachers, administrators and other public school personnel employed outside of Chicago. The System serves 406,855 members and had assets of \$47.3 billion as of March 31, 2017.